

OUR PRIVACY STATEMENT

FlowGrill bv, the Netherlands, hereinafter 'FG' adapt their operations to the General Data Protection Regulation (GDPR) by 25 May 2018. The regulations imposes very clear rules concerning the management and protection of personal data. FG takes sufficient technical and organizational measures to protect the privacy of your company and people whose data is processed.

The GDPR, in particular Regulations 2016/679 of the European Parliament of the Council of 27 April 2016 on the protection of natural persons regard to processing of personal dat and on the free movement of such data and repealing Directive 95/46/EC. The GDPR shall apply from 25 May 2018.

FG shall treat the Personal Data as strictly confidential and shall only process the data that is strictly necessary for the performance of their agreed operations between FG and their prospects, customers and suppliers. FG shall not communicate the Personal Date to Third Parties or give Third Parties access to Personal Data.

FG undertakes to inform its staff, employees and/or subcontractors of the principles of FG privacy policy and to ensure they are comply with them by imposing the same contractual obligations of them.

This privacy policy sets out how FG uses and protects any information that you give when you use our website.

FG is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

FG may change this policy from time to time by updating this.. You should check our Privacy Policy from time to time to ensure that you still agreed with any changes. This policy is effective from May 25, 2018

WHAT WE COLLECT

We may collect the following information:

- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

WHAT WE DO WITH THE INFORMATION WE GATHER

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information for quotations, specific agreements regard to deliver products and services.
- We may use the information to improve our products and services.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail.

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

HOW WE USE COOKIES

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

LINKS TO OTHER WEBSITES

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

CONTROLLING YOUR PERSONAL INFORMATION

You may choose to restrict the collection or use of your personal information in the following ways:

if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at info@flowgrill.com

We will not sell, distribute or lease your personal information to third parties unless we have your written permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.

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